

URGENT Hospital COVID-19 Statement

As we continue to adapt to the evolving guidance on Coronavirus (COVID-19) we remain dedicated to minimising risk and best ensuring the health and welfare of our colleagues, students and visitors, as well as our patients.

Therefore, in light of the coronavirus outbreak, we ask ALL clients to please observe the following:

- The Delta variant symptoms include, sore throat, runny nose, fever and headaches, please do not request a visit if you are experiencing these symptoms
- Please do not request a visit if you have a high temperature, a sore throat or have developed a cough in the past two weeks
- Please do not request a visit if you are suspected to have, or have been diagnosed to have, the Covid-19 infection, or are in a self-isolation period
- Please do not request a visit if you have been in close contact with anyone who has been suspected to have, or who has been diagnosed to have, the Covid-19 infection
- Please do not request a visit if you experience a loss of taste or smell

We will of course do all we can to help, but if you fall into any of the groupings above, please ring our Client Services team on 01223 760535 (Equine) and 01223 337647 (Farm) and they will be able to liaise with our clinical colleagues to establish how best we can assist you.

During the ambulatory visit only one healthy adult should accompany the patient. The clinical team will maintain physical distancing wherever possible throughout the visit; where this is not possible a mask will be worn by both the clinical team and the accompanying adult. If required a mask can be provided to the accompanying adult.

To minimise risk to staff and clients access to the hospital building is not permitted. When you arrive on site please stay by your vehicle and call the Equine Client Services team on 01223 760535. For horses brought on-site, we will require the owner to unload and place the horse into a stable.

Unfortunately there are currently no refreshment facilities available on-site. West's Café 3 Charles Babbage Road, Cambridge, CB3 0FD is open Monday – Friday 10.00 – 14.00. To minimise risk to staff and clients there will be no access to the hospital toilet facilities, if required it may be prudent to source alternative arrangements prior to your visit.

Cambridge Equine Hospital & Cambridge Farm Animal Veterinary Services will continue to monitor the position closely; we advise that circumstances can change rapidly and we may need to adapt our position at little or no notice. We will do our best to keep you informed of any changes which may affect you. We hope this information is helpful to you; please do not hesitate to contact us if you have any further questions.