

# Cambridge Equine Hospital

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## Notes for Owners of In-Patients

If your horse is being admitted to the hospital, we will provide rugs as per your request. There is also no need to bring any food for your horse. If they are receiving any preferred feed supplements, please bring these with you.

The clinician or intern taking care of your horse will contact you daily with a progress report, or immediately, in the event of a sudden change. Alternatively, if it is more convenient for you to call to enquire about your horse's condition, please do so. If possible, please call after mid-morning, by which time treatments, daily checks and bandage changes will have been carried out.

You are always welcome to visit your horse in the hospital during normal working hours (9am–5pm). However, a time will need to be arranged to ensure that your visit does not interfere with ward rounds, feeding, medication or any other diagnostic procedures. Weekend visiting hours are restricted to between 9-10am and 4-5pm by prior arrangement with a member of staff.

When visiting, it is important that you report to reception before entering the in-patient barn. Please do not feed or walk your horse out without checking with a member of the nursing staff. If your horse has had a bone scan, please do not enter any box that has a radioactive sign on the door. To comply with our Infectious Disease Protocol, please use alcohol hand sanitisers before and after touching your horse.

Your horse's medical records are confidential. Please respect the confidentiality of other owners and their horses when visiting your horse in the hospital.

On the day of discharge, please collect your horse before 4.30pm and, if possible, tell us in advance of your expected arrival time, so that we may prepare your horse. Your clinician will provide written discharge instructions detailing what medications, bandages and re-examinations will be required.

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We hope that your horse's visit to Cambridge Equine Hospital is successful. If you have any questions, please do not hesitate to telephone **01223 746571** or email: **[cambridgeequine@vet.cam.ac.uk](mailto:cambridgeequine@vet.cam.ac.uk)**

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